



# Western Railway Employees' Union

WREU

Recognised, Registered & Affiliated with AIRF-HMS-ITF

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MY UNION  
WREU

Shri J. R. Bhosle  
Gen. Secretary

VADODARA DIVISION

Shri R. C. Sharma  
President

SANTOSH PAWAR  
Asst. Gen. Secretary

A.P. MAURYA  
Div. Chariman

SANJAY PAWAR  
Div. Secretary

No. : WREU-BRCP-I-09-2025

To,  
DRM-BRC

Date : 15/03/2025

**Sub :** Harassment of Ticket Checking Staff by DCM BRC – Urgent Intervention Required.

Respected Sir,

It is with great concern that we bring to your attention the ongoing harassment and humiliation faced by the Ticket Checking (TC) staff at Vadodara (BRC) Division under the directives of the DCM/BRC. The TC staff, who are frontline employees contributing significantly to revenue collection and passenger management, are being subjected to undue mental and physical stress in the name of low earnings and reporting sick.

WREU notice that the staff are compelled to stand outside the DCM's chamber for long hours without being allowed to sit anywhere. This practice is not only humiliating but also amounts to psychological torture, creating significant unrest among the ticket-checking staff. Such behavior is demoralizing and unacceptable in a professional working environment.

A particularly distressing incident occurred recently with Shri C. R. Rathwa, CTI BRCP, who is in sick leave in-spite of he call who is retiring in May 2025. The undue pressure and humiliation he faced caused him immense mental distress, leading to his collapse outside the DCM's chamber. He had to be immediately rushed to the hospital and is currently admitted to the ICU in critical condition. This unfortunate incident has further escalated the discontent among the staff.

Given the seriousness of the matter, Union Demands that :

1. Immediately intervene and counsel the DCM BRC to stop such treatment of the TC staff.
2. Ensure that the Ticket Checking staff are treated with respect and dignity, recognizing their contribution as frontline railway employees.
3. Prevent any future recurrence of such harassment, ensuring that administrative grievances are addressed in a professional and humane manner.

WREU urge your good office to take swift action to resolve this issue and restore a healthy and respectful working environment. The continued ill-treatment of Ticket Checking staff could lead to serious consequences, including a breakdown in staff morale and efficiency.

Action taken may please be advice to union.

Sanjay Pawar.  
Divisional Secretary  
WREU / BRC

CC : Jayesh Solanki  
CC : Outset PNM

CC : DEC & BRCP-I WhatsApp Group  
CC : BRCP-I File Folder-05

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