



Western Railway Employees' Union

WREU

Recognised, Registered & Affiliated with AIRF-HMS-ITF

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MY UNION
WREU

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Div. Chariman

SANJAY PAWAR
Div. Secretary

No. : WREU-BRCP-I-05-2025

To,
Sr. DCM-BRC
Sr. DPO-BRC

Date : 10/02/2025

Sub : Harassment of TTEs Regarding Revenue Collection Targets and Request for Clear Guidelines.

Respected Sir,

It has come to our notice that Ticket Checking Staff (TTEs) in BRC Division are being subjected to undue pressure from the administration to generate revenue beyond their legitimate duties. The primary responsibility of a TTE is to man the reserved coach, ensure that unauthorized passengers do not occupy reserved seats, and facilitate the movement of unreserved passengers to general coaches at the earliest opportunity. However, the current practice of compelling TTEs to generate revenue beyond their earned TA (Travelling Allowance) is highly improper and against established norms.

As per railway rules, TTEs do not have the authority to charge passengers beyond the next station in cases of Without Ticket (WT) or Half Ticket (HT) travel. If there is a vacant berth available, the TTE can allocate it as per rules, but if there is no vacant berth, the unreserved passenger must be moved to the general coach at the next available station. The TTE's role is not to generate revenue but to ensure proper occupancy of reserved coaches.

The current situation has led to severe confusion and harassment of TTEs :

1. If a TTE allows an unreserved passenger in a reserved coach, they face action upon complaints from legitimate ticket holders.
2. If a TTE charges an unreserved passenger without allotting a berth, they are again subjected to inquiries and disciplinary action.
3. Despite these constraints, the administration is pressuring TTEs to increase earnings, which contradicts their fundamental duty.

At the same time, Checking Squads and CCM Squads are already responsible for revenue collection from unreserved passengers, making this additional pressure on TTEs unjustified.

In view of the above, the union demands the following :

1. Provide clear written guidelines from Railway Board or HQ regarding TTEs' revenue-related responsibilities after fulfilling their primary duty of coach manning.
2. Stop the harassment of TTEs for revenue generation beyond their legitimate scope of work.
3. Ensure uniform enforcement of rules, preventing unfair actions against TTEs for following prescribed guidelines.

The union seeks your immediate intervention in this matter to safeguard the rights and responsibilities of TTEs in BRC Division.

Action taken may please be advice to union.

Sanjay Pawar.
Divisional Secretary
WREU / BRC

CC : DRM & ADRM for NA please.

CC : Jayesh Solanki

CC : PNM Item

CC : DEC & BRCP-I WhatsApp Group

CC : BRCP-I File Folder-05

e-mail :

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